Flowchart for Customer Relationship Management Database

YES NO NO NO YES YES NO

1

1

1

Print “customer\_record”

If END\_OF\_FILE=Y

Get

numberOfCustomer ThisMonth

Set

numberOfCustomer ThisMonth

Read customer\_name, customer\_cellphone number, customer\_ID

Enter customer\_ID

Enter customer\_cellphone\_number

Enter customer\_name

1

1

1

Print “Error”

If

numberOfCustomerReturn(Val1)

Return “out of business”

Return “still in business “

If

numberOfCustomerThisMonth<0

Print

“numberOfCustomerThisMonth

Return

numberOfCustomerThisMonth